



SPEAKER'S BIO



TINA LITTLETON

**COMMISSIONER
FEDERAL MEDIATION AND CONCILIATION SERVICE**

Tina Marie Littleton is an appointed Commissioner of the Federal Mediation and Conciliation Service (FMCS) working in the Glendale, California Southwest District Office servicing the greater Los Angeles area and surrounding counties.

Commissioner Littleton provides mediation services to various private and federal sectors in industries that include construction, food service, healthcare, hotel, entertainment-sports venues, oil and chemical, manufacturing, and transportation industries. Ms. Littleton has gained wide success with conciliations that resulted in amicable resolutions for both parties. She also has an ongoing relationship with some of Los Angeles County's largest employee groups whose industries include multiple employer unions.

Mediation is augmented by training for unions and management in both the private and federal sectors, training labor and management officials in the areas of conflict resolution, communication, contract negotiations, labor/management committees, generational diversity in the workplace and more. Commissioner Littleton has earned a reputation among her peers for facilitating engaging and thought-provoking sessions that aid in fostering a harmonious and changing workplace environment. She is not only adept at using PowerPoint presentations, but also audio/video online conferencing platforms thereby allowing the parties to meet virtually, when face-to-face is not possible.

In order to facilitate an amicable resolution between parties at the lowest dispute level, Commissioner Littleton employs a variety of interpersonal mediation skills which are the hallmark of her style. She continues to refine her ability to gain each party's trust by first seeking to objectively understand their issue/problem; by putting herself in their place as a person, whether it is management/union/grievant; asking probing questions with sensitivity and a bilateral intention to get to the root of the issue; then to use this information to help the parties reach an early compromise; and paramount in any mediation style to exhibit honesty and truthfulness throughout the process; and to call for the same from each party. Her successful mediations have made a difference in averting strikes, grievance mediation, employment mediation, change of ownership resolution, ADA parking issues, customer service standards and ongoing facilitations.

Prior to joining the FMCS Commissioner Littleton served as a business representative and Vice President for Office Professional Employees International Union, Local 537. Ms. Littleton also served as trustee on the Office Professional Employees Health and Welfare and Pension Trust Fund for both health and welfare and pension funds for 18 years. Ms. Littleton is a member of the Los Angeles Labor and Employment Relations Association.